



## Dave Topley President TriCarm Software Inc.



We offer CARM (Computer Aided Resource Management) application software as developed and used in the UK by various police forces and has been deployed for over a decade in Canada and the US.



CARM has already been successfully interfaced with various clients Payroll and Dispatch systems as well as Case Management and Human Resource systems. CARM incorporates some of the elements of Human Resource systems (sufficient to enable scheduling and resource planning) and is currently being enhanced to accommodate further HR capabilities (Training Management and Post management (vacancies, requirements, etc)). CARM incorporates the capability of defining working conditions (compensation plans) for various groups of personnel based upon collective agreements etc. through a combination of in-code logic and database held, user selectable, rules and options. CARM's access to the system for employee, supervisor, management and administrator use is web based. It has been designed with self-service capability as a central feature. There is a full suite of reports built in and auditability has been incorporated where auditability is required (schedule changes, overtime claims and authorization, leave requests and authorizations, etc.). Training is provided on a 'train the trainer' basis and currently includes General User and Supervisor training, Senior User training, Administrator Training, Witness Management Training and Training Management Training. CARM Documentation includes installation and upgrade manual, release notes with every release, Implementation guide, full user guides and a full database schema so that client staff may produce their own reports and build them seamlessly into CARM. TriCarm offers on-site installation, implementation and training services. Updates are provided on at least bi-annual basis with all current additions and new features included at the time.

All TriCarm customers benefit from the unique and very effective skills and background experience of Dave Topley. His significant knowledge and expertise of policing, personnel issues and opportunities for costs savings provides all clients with a ready access point to extra consulting advice. In very real terms TriCarm does understand your business fully. This has proven a significant advantage to some of our clients as the implementation stage is very smooth and efficient.



CARM is paperless, real time scheduling of personnel, resource utilization and optimization with accuracy and consistency in the application of policies or collective agreements. Resource management, patrol scheduling and duty management at its finest.